



# RALPH'S

MOIRA

## Welcome

Dear Guest

Below we have listed some information to make your stay more comfortable and help us protect our environment.

### Heating

The heating comes on at set times and the temperature is controlled on the valve at the side of your radiator. An additional electric radiator is available on request, please do not leave it on when you leave the room. If your heating is not on please text Lynne 07767425444. If no response to text you must call the number please.

### Electric

We are a small establishment and do not have key cards that switch the electric off. Please do not leave electrical appliances and lights on when your room unoccupied.

### Towels

Please use the heated towel rails if towels have only been lightly used, we will replace any left in the shower.

### Noise

Long-haul travellers may wish to rest on arrival, sometimes this is during the day. Our village centre location results in the occasional disturbance to sleep from outside noise. For your comfort and to ensure that you have the best rest possible, we provide complimentary ear plugs which can be found in the bedside cabinet.



'Ralph's' named in memory of Mr Ralph Lutton Esq, the first resident of 65 Main Street, Moira and one of Moira's most revered businessmen (1723-1779).

**Express Check-out Service Preferable** Our reception desk is not covered until 10am, If you wish to get an early start please consider our express check-out service, simply settle your account the evening before departure and leave your key on the desk at Reception on your way out. PTO

### **WIFI**

Username: Moira Guest House

Password: enjoyyourstay0117

### **Breakfast Servings:**

Weekdays 07:00 – 09:30

Weekends 07:30 – 10:00

As we have a small staff we ask all guests to order breakfast and note approximate time the night before menu order sheets are found at the front door with an order drop box to post them in.

If we have no order sheet in continental only will be available and there may be a wait for a table. We require one sheet per room and a new one everyday of your stay due to staff changeovers. Further information can be found on our website [www.ralphsmoira.com](http://www.ralphsmoira.com) and notice board downstairs. Staff assistance is 24/7 please just call duty manager on 07767425444

### **Microwave**

There is a communal microwave in the guest dining room. Our kitchen is for staff only but please call us for the code to the kitchen key box if you need emergency kitchen access.

We hope to see you back again, please contact us directly for the best deals, thank you for choosing to stay at Ralphs' Moira!

Set in an architecturally stunning, B1 listed building in the heart of Moira, our 12-room luxury guesthouse is a tranquil haven in this bustling and energetic town – and the perfect base for your getaway. County Down hospitality at its best.